



THURAYA
DSL
Quick Reference

We go further, you stay closer.

ThurayaDSL Quick Reference

Welcome to ThurayaDSL service

High speed data solution via
Thuraya satellite using the
portable, compact, light weight
ThurayaDSL terminal

*It is important to read the User Manual
carefully when using your ThurayaDSL
terminal for the first time.*

**To use ThurayaDSL, ensure that
you have the following:**

- ThurayaDSL Satellite IP Modem
- AC Mains Power Adapter and
cable (100 - 240 VAC)
- Rechargeable Lithium Ion Battery
pack
- Ethernet cable
(do not use cross-over cable)
- Active ThurayaDSL SIM card
provided by your Service Provider
- Desktop PC or Notebook
(Keep the User Manual handy)

**To access ThurayaDSL service,
follow the following steps :**

1. Ready your Notebook/PC

- Ensure that compatible operating
system, Internet browser and java
are installed on your PC.

- Disable proxy server settings in your browser. *(If using Internet Explorer, select Tools > Internet Options > Connections > LAN Settings and uncheck the box labeled 'Use a proxy server for your LAN').*
- Disconnect any other active LAN connection on your PC. *(Control Panel>Network and Dial-Up Connections>Local Area Network>Click on Internet Protocol (TCP/IP)>Select 'Obtain an IP address automatically' and 'Obtain DNS server address automatically'>OK).*

2. Ready your ThurayaDSL unit

- Ensure the unit is charged and the SIM-card is properly inserted and activated.



- Keep ThurayaDSL in a clear open area, away from buildings, trees and other obstacles that might block clear view of the sky.
- Connect the Ethernet cable to RJ45 on ThurayaDSL and to your Notebook/PC.



- Ensure that the rotary antenna switch is set to the "L" position (*It must be set to 'EXT' position while using with an external antenna*).

3. Switch ON ThurayaDSL by pressing the Power button

All LEDs will light up and go off with only the one next to the Power Button flashing Between Red, Amber or Green.



4. Make sure you have a valid GPS position.

Green and amber flashing LED means a VALID GPS.

(For a Valid GPS, take ThurayaDSL terminal out to a clear space, keep it horizontal with the lid closed and Switch ON – this may take a few minutes.)

5. Open the Internet browser on your Notebook/PC

Type **192.168.128.100** in the address bar to access the user interface (*English/French*).

6. Carefully position the terminal to get the best signal strength.

Slowly rotate ThurayaDSL left or right. Slowly tilt the antenna up and down. Once a peak signal has been found, keep ThurayaDSL in that position.



Three green LEDs indicate good signal strength. On the interface, check the signal strength bar. Anything over 50 is good; higher the better.

7. Exit Pointing once you get good signal.



8. The unit will now try and acquire the network. Wait for "Network Status" to be "Available".



9. You can now browse the Internet by typing the URL in the address bar.

Note:-

The settings in the different sub-menus are pre-programmed and should not be changed unless instructed by your Service Provider.

Coverage Area



ThurayaDSL Value Added Services

Online Balance Enquiry and Online Refill*

<https://services.thuraya.com>

** Select APN 'Refill' for free online recharge of prepaid account.*

Free ThurayaDSL email account

<https://dslmail.thuraya.com>

Free ThurayaDSL storage service

<ftp://dslcase.thuraya.com>

For Passwords, Public Static IP Address, Proxy functionality, VPN connection etc, contact your Service Provider.

ThurayaDSL Service Plans

Postpaid and Prepaid Unlimited plans are available for unlimited usage at a flat rate.

Cost effective plans are also available for medium to heavy users as well as for light users.

Contact your Service Provider for the plan that best suits your convenience and usage requirements.

If you have problems while using ThurayaDSL

- Turn ThurayaDSL OFF/ON and try again.
- Move around to a different location and try again.
- Remove external antenna, if any used and try again.
- Check common problems and solutions listed in the User Manual.

Ensure **NO OBSTRUCTION** is blocking the satellite signal.

If the problem continues contact your Service Provider giving the following details:

- MSISDN (*on the SIM Card Envelope*): +88216.....
- SIM Serial No (*on the SIM Card*).
- IMEI of ThurayaDSL terminal: (*on the terminal*).
- Network Status: Acquiring, Available, Not available.

- Figures on the pointing screen: GPS Status, Compass direction & Antenna angle, Signal strength.
- Fault/Error Code if any.
(Home Screen, Status Screen).
- Name & type of external antenna used, if any.
- Country, Area & GPS co-ordinates:
- Was the unit used in the same/ another location prior to this problem?
- Is the terminal being used in maritime area or in a fixed location?
- Date of the problem occurred,
- Can you browse any site at all?

ThurayaDSL battery and SIM holder are available. Please contact your Service Provider or visit:
www.thuraya.com

Thuraya Products

Handheld



Enjoy your mobility outdoors with Thuraya GmPRS enabled phones.

- Thuraya SG-2520 *World's smartest satellite phone.*
- Thuraya SO-2510 *World's smallest satellite phone.*



ThurayaFDU



Use Thuraya phone indoors with ThurayaFDU.

ThurayaMARINE



Great value to maritime community in need of integrated voice and data services.

ThurayaPCO & ThurayaPAYPHONE



Offers universal access to communities living in remote areas at affordable and convenient rates.

